

PROVISIONAL BOOKING

A provisional booking should be made by telephone or through our website. Once we have confirmed availability, we will hold your reservation for one week.

DEFINITE BOOKING

To make your booking definite, please fill in a booking form. This must be signed by the person authorised by all persons named on the form to make the booking based on our terms and conditions. If you make a booking on behalf of others as well as yourself, we shall take it that you have the authority of each of those other people to enter into that contract and that you and they have agreed to be jointly and severally liable to us. You then need to send your completed and signed booking form to us together with the deposit specified in the tour description. This deposit is non-refundable unless we have to cancel the holiday in which case all money you have paid us for that tour will be refunded.

BOOKING CONFIRMATION

Once we have received these, a contract exists between you and Art Pursuits Abroad Ltd. We will then issue you a booking confirmation invoice. Please check this invoice carefully as soon as you receive it. Contact us immediately if any information appears to be incorrect. We regret we cannot accept any liability if we are not notified of any inaccuracies in any document within fifteen days of sending it out. The final balance is payable at the latest eight weeks before the tour. If you are booking within eight weeks of the date of departure, full payment is required with your booking. It is your responsibility to ensure that the full amount reaches us on time. If it doesn't, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date.

PAYMENT

Payment can be made by cheque, bank transfer or debit card (Maestro or Visa Debit card payments are free of charge). We also accept credit card payments (Visa and MasterCard only), but these incur a 2% handling fee to contribute to the charges levied upon us by card companies. Please note that this handling fee is not refundable under any circumstances.